

Pulse and Chill Terms and Conditions

- Pulse and Chill Promo is exclusive to MTN Pulse customers.
- Customer gains 10 points for every pesewa spent
- Accrued points are not transferable
- Usage of bonus credits/freebies do not accrue points
- Customers can check their accumulated points by sending **“CHECK”** to **567** or on the MTN Pulse App by downloading <http://bit.ly/2IFt9mI>
- Selection of monthly winners will be per ranking (highest points ranking). In case of a tie, the customer with the higher tenure takes the prize. If it ties at the tenure level, the customer with the highest ARPU for the past three months prior to the promo takes the prize.
- Winners will be notified only by MTN authorized personnel via 0244300000 and not via SMS
- Winners will be given a two week notification to claim their prize or indicate interest in the prize. In the event that the winners selected are not available to claim the prize, the prize will be allocated to the next customer in order of rank.
- MTN reserves the right to disqualify a frontrunner when it is proven that the frontrunner used a fraudulent means to participate in the promo.
- Promo duration can be extended whenever business deems it appropriate
- MTN reserves the right to swap prizes if a particular prize is not applicable in a particular region.
- Winners must be 18years and above.
- Customers can exit from the promo by sending **“STOP”** to **567**.
- By activating the service a customer agrees to be bound by the T&Cs.